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### Lead in Drinking Water

Infants and young children are typically more vulnerable to lead in drinking water than the general population. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. If you are concerned about elevated lead levels in your home's water, you may wish to have you water tested and flush your tap for 30 seconds to 2 minutes before using tap water.

### Safe Drinking Water Hotline

For information about contaminants (including Lead and Cryptosporidium) and potential health effects, call the U.S. EPA/CDC's (Center for Disease Control Prevention) Safe Drinking Water Hotline at (800) 426-4791.

### Water Conservation Tips

Water conservation measures are an important first step in protecting our water supply. Such measures not only save the supply of our source water, but can also save you money by reducing your water bill. Here are a few suggestions:

- Repair leaking faucets, pipes, toilets, hoses, etc.
- Replace old fixtures; install water-saving devices in faucets, toilets, and appliances.
- Wash only full loads of laundry.
- Take shorter showers.
- Do not let the water run while shaving or brushing teeth.
- Run the dishwasher only when full.
- Keep a jug of drinking water in the refrigerator instead of running the faucet to get cool water.
- Water the lawn and garden in the morning or evening to reduce the amount of water lost to evaporation.
- Use mulch around plants and scrubs.
- Use water saving nozzles on garden hoses.

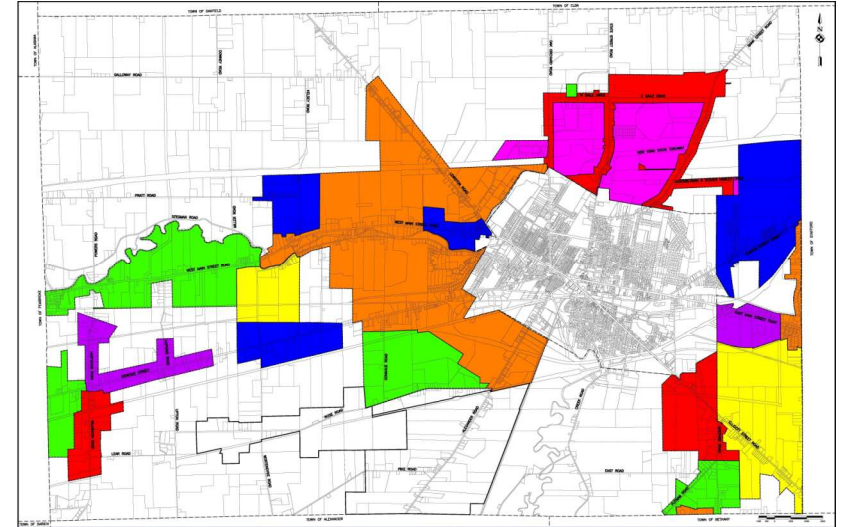


Town of Batavia  
3833 West Main Street Road  
Batavia, New York 14020  
(585) 343-1729

# 2008 Annual Water Quality Report

PWS ID#: NY1800544

## Town of Batavia



You can view a copy of the complete 2008 Annual Water Quality Reports at:

**City of Batavia website**  
[www.batavianewyork.com](http://www.batavianewyork.com)

**Monroe County Water Authority website**  
[www.mcwa.com](http://www.mcwa.com)

**Town of Batavia website**  
[www.townofbatavia.com](http://www.townofbatavia.com)

### Our Goal

We are pleased to inform you of this year's Annual Water Quality Report. The report is designed to inform you about the water quality and the services delivered to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts the City of Batavia and Monroe

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County Water Authority make to continually improve the water treatment process and to protect their water resources. We are committed to ensuring the quality of your water.

### Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial, organic chemical, inorganic, and radioactive contaminants; and pesticides and herbicides.

### Concerns?

If you have any questions concerning your water utility or if you have suggestions on how we can improve our service to you, please contact Steve Mountain, Town Engineer at (585) 343-1729 extension 220. We want our valued customers to be informed about their water utility. For questions on health related issues, please contact the Department of Health at (585) 344-2580, extension 5569.



### Public Forum

The Batavia Town Board meets the third Wednesday of each month at 7:00 P.M. You are invited to attend these meetings to become informed with the activity in the Town or voice your opinion in the decision making process affecting your water.

### Where Does My Water Come From?

The Town of Batavia purchases the water provided to you from Genesee County. There are four sources from which the water is received and transmitted to the Town. Two of the four sources the City of Batavia receives water from are the Tonawanda Valley Watershed and the Tonawanda Creek. The other two sources Monroe County Water

Authority receives water from are Lake Ontario and Hemlock Lake.

<b>Facts &amp; Figures</b>	
<b>Town Population</b>	6,000
<b>Water Customers</b>	1,600
<b>Water Used in 2008</b>	196 million gallons
<b>Unaccounted for Water*</b>	29 million gallons
<b>Cost of Water in 2008</b>	\$4.04 per thousand gallons
* Maintenance, used in Kiwanis Park, Hydrants, Leaks	

### Taste & Odor

You may notice a chlorinous taste and odor in your water. Although some people may find this objectionable, we're required to maintain a chlorine residual in the distribution system to prevent the growth of bacteria. Simply storing water drawn from your tap in a container overnight in your refrigerator will eliminate or reduce the taste. Alternatively, an inexpensive carbon filter will do the same thing but should be replaced regularly.

### Hardness

Water hardness is a measure of the mineral content of water. Our water, which has a Total Hardness of between 5.6 and 7.6 grains per gallon is considered "moderately hard." By way of comparison, before they switched to MCWA, many local communities used ground water supplies with Total Hardness values of more than 20 grains per gallon.

## T O W N O F B A T A V I A

### Substances Expected to Be in Drinking Water

In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations which limit the amount of certain contaminants in water provided by public systems. The State Health Department's and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public

health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

### Contamination Study

A source Water Assessment was prepared through the Department of Health in 2002. It evaluated the City's well water sources of contamination, which could be identified. A Comprehensive Performance Evaluation of the city of Batavia water system was done by the New York State Health Department in July 1998. Both of these documents are available for your inspection at the City of Batavia Water Office, One Batavia City Centre. It provides more information about the water sources, treatment plant, and water quality.

### Special Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.

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